



NORTH QUEENSLAND TOYOTA COWBOYS

COWBOYS RUGBY LEAGUE FOOTBALL LTD ABN 28 060 382 961

Hutchinson Builders Centre, 26 Graham Murray Place, Railway Estate Qld 4810 | PO Box 1411, Townsville Qld 4810

T 1300 462 692 | E cowboys@cowboys.com.au | cowboys.com.au

Game & Seat Selection

Reserved Seat

Game and seat selections are subject to availability, and we may not be able to accommodate your request for popular games.

Your tickets will be allocated in your selected grandstand. If you have multiple account ID's, you will need to log into each account to select seats and print. If your accounts are linked, please refer to the top right-hand corner drop down box to switch through accounts and select games and seats.

Flexi 4 – 1 reserved seat to any 4 home games across the 2025 NRL Cowboys regular season home games.

Flexi 10 – 10 reserved seating tickets for use across the 2025 NRL Cowboys regular season home games. A maximum of four tickets can be redeemed for any one game.

Flexi 20 – 20 reserved seating tickets for use across the 2025 NRL Cowboys regular season home games. A maximum of six tickets can be redeemed for any one game.

If you are having trouble with redeeming your tickets, please contact the membership team on 1300 462 692 opt 1 or email membership@cowboys.com.au.

How to select your game and seating

1. Log-in to your [MyCowboys Account](#)
2. Once logged-in, click 'My Events' in the top left banner and then select 'exchange for game choice' to show your ticket redemptions.



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Invoices **My Events** Contact Us Page How To Guides Packages


Cowboys v Dragons
Fri • Jul 25, 2025 • 06:00 PM
RAILWAY ESTATE, QLD — QLD Country Bank Stadium [View Event Details](#)

Cowboys v Knights
Sun • Aug 17, 2025 • 04:05 PM
RAILWAY ESTATE, QLD — QLD Country Bank Stadium [View Event Details](#)

Cowboys v Broncos
Sat • Aug 30, 2025 • 07:35 PM
RAILWAY ESTATE, QLD — QLD Country Bank Stadium [View Event Details](#)

Exchange for Game Choice
TBC • TBC
RAILWAY ESTATE, QLD — QLD Country Bank Stadium [View Event Details](#)

3. In the right-hand corner select 'Exchange'.



Exchange for Game Choice
TBC • TBC
RAILWAY ESTATE, QLD — QLD Country Bank Stadium

My Tickets



Tickets	
<input type="checkbox"/> Game Choice TBC02, 13	>
<input type="checkbox"/> Game Choice TBC02, 14	>
<input type="checkbox"/> Game Choice TBC02, 15	>
<input type="checkbox"/> Game Choice TBC02, 16	>
<input type="checkbox"/> Game Choice TBC02, 17	>

4. Once the next page loads, select the number of seats you are redeeming by ticking the relevant boxes. Once this is done click 'Continue' at the bottom of the page. Please note, if you select over the maximum number of tickets per game for your chosen package these will be released from your account and you may forgo future game selections.

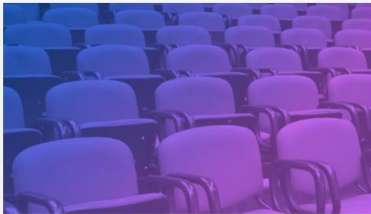


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Exchange for Game Choice

TBC • TBC

RAILWAY ESTATE, QLD – QLD Country Bank Stadium

Exchange Tickets

Select the tickets for this event that you would like to exchange. Once selected, click Next to view the available events

Tickets

Selected (2 of 8)

Game Choice TBC02, 13

Game Choice TBC02, 14

Game Choice TBC02, 15

Game Choice TBC02, 16

Game Choice TBC02, 17

Game Choice TBC02, 18

Game Choice TBC02, 19

Game Choice TBC02, 20

Cancel

Continue

5. Select the first game you would like to attend.



Exchange for Game Choice

TBC • TBC

RAILWAY ESTATE, QLD – QLD Country Bank Stadium

TICKETS SELECTED FOR EXCHANGE

EDIT

Game Choice TBC02, 13

Game Choice TBC02, 14

Exchange Tickets

Listed below are the events you are eligible to exchange into. Select the event to continue to select your seats. To edit the tickets you are exchanging, click Edit.

Available Events

Sort By: Event Date



Cowboys v Sharks

Sat • Mar 15, 2025 • 04:30 PM

RAILWAY ESTATE, QLD – QLD Country Bank Stadium

Select Event



Cowboys v Raiders

Sat • Mar 29, 2025 • 04:30 PM

RAILWAY ESTATE, QLD – QLD Country Bank Stadium

Select Event



Cowboys v Titans

Select Event

6. The stadium map will show all available bays/seats in blue. Please select the bay and seat/s you wish to sit in and then click the shopping cart in the top right-hand corner and select 'Continue'.



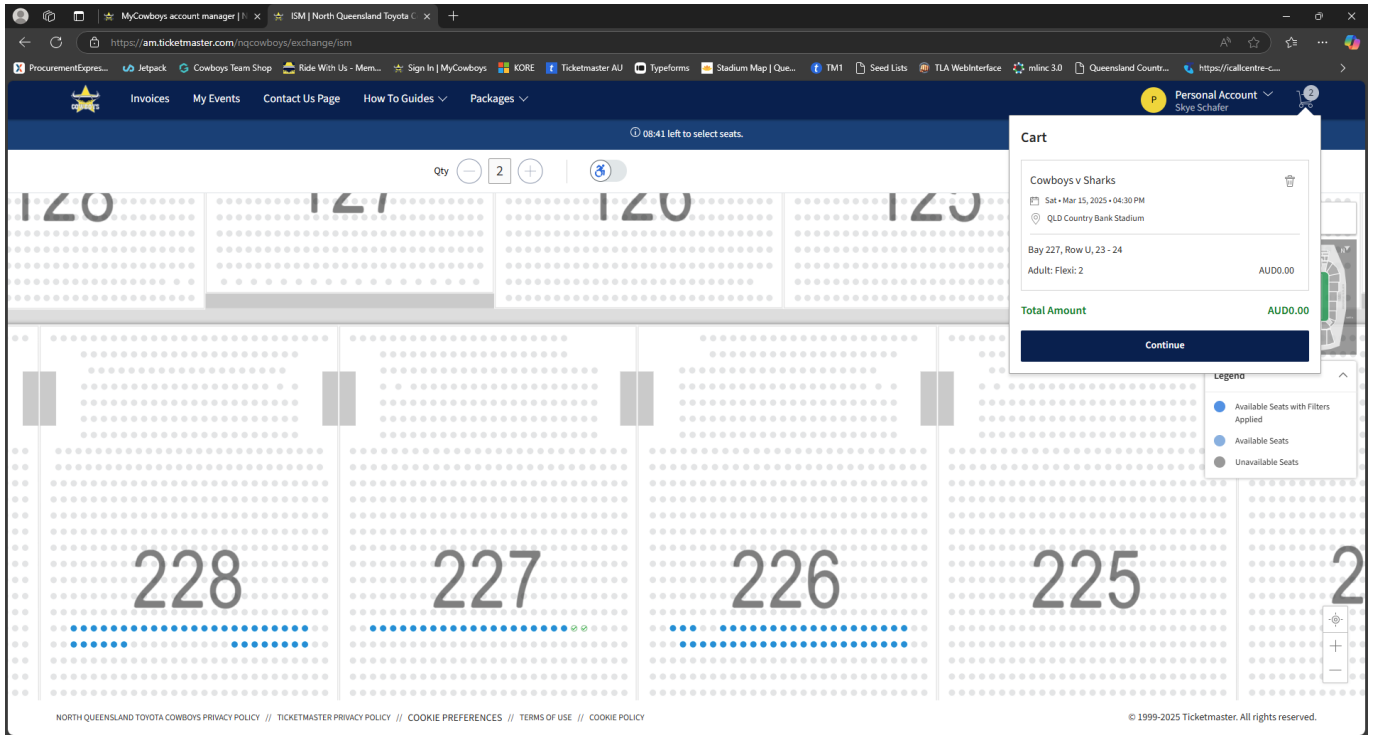


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7. Please review your game and seat selection and click 'Submit'.

Review the details of your exchange

Below is a final review of your exchange. Please review the ticket details of your exchanged event and new event as well as the cost summary. Once you review, click Submit.

New Event



Cowboys v Sharks

QTY: 2 Tickets

Sat • Mar 15, 2025 • 04:30 PM


QLD Country Bank Stadium

[Edit](#)

New Tickets

- ◆ Bay 227, Row U, Seat 23
- ◆ Bay 227, Row U, Seat 24

Event selected for Exchange



Exchange for Game Choice

QTY: 2 Tickets

Date: TBC • Time: TBC

QLD Country Bank Stadium

[Edit](#)

Tickets Selected for Exchange

- ◆ Game Choice TBC02, 13
- ◆ Game Choice TBC02, 14

Summary

Cost of New Seats:	AUD 0.00
Bay 227, Row U, Seat 23	AUD 0.00
Bay 227, Row U, Seat 24	AUD 0.00
Applied Credits:	AUD 0.00
Total cost of new seats:	AUD 0.00
Applied Credits:	AUD 0.00
Total Amount Due:	AUD 0.00

Note: Review your selections, your current seats won't be exchanged until you click submit.

Submit





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8. A final summary will pop-up, if you are happy with the details accept the terms and conditions and click 'Place Order'.

Complete the checkout steps and submit your payment

Below are the steps you will need to complete in order to submit your payment. On the right rail, your summary will automatically update based on the options you select under each step. Once you complete each step, click "Submit".

Delivery & Shipping ✓

Cowboys v Sharks: **Print@Home** ▼
Print-at-Home

Payments ✓

i Payment Not Required
Since your balance is \$0, you do not need to select a Payment Option or Payment Method. Click Submit below to complete your order.





Order Summary AUD 0.00 ▼

I accept the **Terms and Conditions**

Place Order

Cart items

2 Items Summary AUD 0.00

	Cowboys v Sharks Bay 227, Row U, Seat 23 AUD 0.00	
	Cowboys v Sharks Bay 227, Row U, Seat 24 AUD 0.00	
Total Value		AUD 0.00

9. The next page displays the order confirmation, an email with the same details will also be sent to you. To select your additional games, click 'Go Back to My Events' and repeat the above steps.



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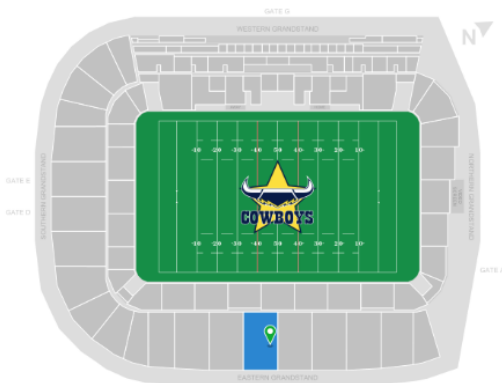
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Exchange Tickets

You have exchanged your tickets successfully!

A confirmation and receipt has been sent to your email sschafer@cowboys.com.au.

[Go back to My Events](#)



Cowboys v Sharks

Sat - Mar 15, 2025 - 04:30 PM

QLD Country Bank Stadium

Exchanged Tickets

Bay 227, Row U, Seat 23
Adult: Flexi
Exchanged: Jan 28, 2025

Bay 227, Row U, Seat 24
Adult: Flexi
Exchanged: Jan 28, 2025

Downloading Tickets

Downloading tickets to your mobile

1. Log into your MyCowboys account on your mobile device.
2. In the top left hand corner click on the 3 lines and go to 'My Events'.



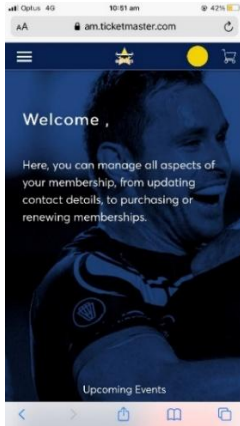


NORTH QUEENSLAND TOYOTA COWBOYS

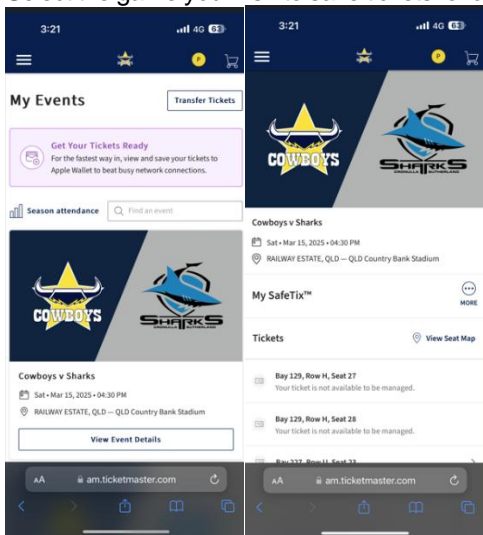
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3. Select the game you wish to save tickets for and click on the seats you want to download and save.



4. Add your ticket/s to your mobile wallet to beat the slow wifi on game day. Please be aware screenshots will not get you in at the gates.



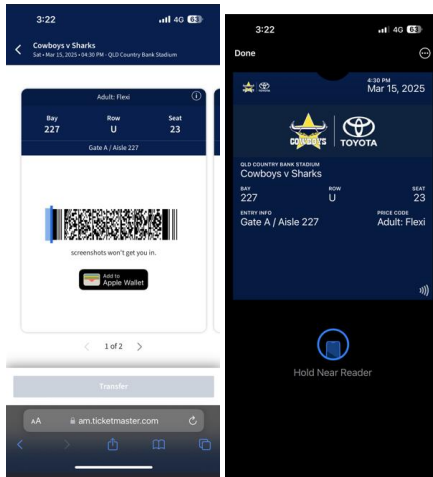


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How to download and print your seats via desktop

1. Log-in to your MyCowboys account - <https://am.ticketmaster.com/nqcowboys/#/>
2. Once logged-in, the home screen will display the first 3 home games. To view all home games click **'My Events'** in the top left banner and select the game you would like to print tickets for. Please note you can only print tickets for one game at a time.



3. All tickets linked to your account will be displayed. Click **'Print'** and select the seats you would like to print by ticking the relevant boxes. Once this is done click **'Continue'** at the bottom of the page.





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Cowboys v Sharks

Sat • Mar 15, 2025 • 04:30 PM


RAILWAY ESTATE, QLD — QLD Country Bank Stadium



Cowboys v Sharks




Sat • Mar 15, 2025 • 04:30 PM

RAILWAY ESTATE, QLD — QLD Country Bank Stadium

 **Your Phone Is Your Ticket**
For the fastest way in, add your ticket to your digital wallet. (Heads up, this ticket won't have a barcode.)

My SafeTix™

 TRANSFER  PRINT

Tickets	 View Seat Map
 Bay 129, Row H, Seat 27 Your ticket is not available to be managed.	
 Bay 129, Row H, Seat 28 Your ticket is not available to be managed.	

Print Tickets

Tickets
<input type="checkbox"/> Select All (2)
<input type="checkbox"/> Bay 227, Row U, Seat 23
<input type="checkbox"/> Bay 227, Row U, Seat 24

4. If your tickets have been lost or stolen, please tick the box to generate a new barcode on your ticket, if not please leave it blank and click **'Print'**.





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< PRINT TICKETS ×

Cowboys v Sharks

Bay 227 | Row U | Seat 23
Bay 227 | Row U | Seat 24

↓

Select this box ONLY if your tickets were lost or stolen. If selected, a new barcode will be generated and your previously printed or issued tickets will not get you into the venue.

Print

5. Your tickets may take a few moments to download. If you have any popup blockers enabled on your device, please disable these to download your tickets.

PRINT TICKETS ×

Your tickets are opening.

Don't see them? Please ensure your popup blocker is disabled in order to view your tickets. [Click here to try again.](#)

Done



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